

## FirstNet Mobile – Responder & FirstNet Mobile – Responder Unlimited Plans FOR THE FIRSTNET EVOLVED PACKET CORE

Get unlimited talk & text plus a monthly data allowance or unlimited data

### All FirstNet Mobile – Responder & FirstNet Mobile – Responder Unlimited phone and tablet plans include:

- No data roaming charges in the Pacific Territories (American Samoa, Guam and Commonwealth of the Northern Mariana Islands), Canada and Mexico.<sup>1</sup>
- First Priority<sup>®</sup>, which enables (a) priority access to the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core; (b) preemption of other lower priority users' use of such network; and (c) prioritized treatment of select data traffic transmitted over such network. Preemption and prioritization are subject to restrictions established for and by your Primary User Public Safety Entity.<sup>2</sup>
- Access to millimeterWave (5G+) services<sup>3</sup>, where available (in limited locations), for your 5G FirstNet capable devices.

<sup>1</sup> Android connected wearable plans do not include usage in Mexico and Canada. See Responder Unlimited Connected Wearables plan description below for details.

<sup>2</sup> Requires a 4G LTE-compatible, FirstNet Capable device using a FirstNet Trio Subscriber Identification Module (SIM) card and provisioned with an Approved Business Application.

Limited to Approved Business Application data traffic originated on and traversing over the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core.

<sup>3</sup> Limited availability; may not be avail. in your area. See [www.firstnet.com/coverage](http://www.firstnet.com/coverage) for coverage details. 5G+ Service: Req's a compatible 5G+ device, FirstNet SIM, FirstNet 5G rate plan, and no Custom APN. Not avail. in most areas; 5G+ service is avail. only in limited parts of select cities. Other restr's apply.

### Plans for phones also include:

- Unlimited talk & text within the United States, Puerto Rico, U.S. Virgin Islands, Pacific Territories, Canada and Mexico
- Unlimited talk from the United States, Puerto Rico and U.S. Virgin Islands to Pacific Territories, Canada and Mexico<sup>2</sup>

<sup>2</sup> Pay-per-use rates apply to calls made to all other countries.

FirstNet Mobile – Responder Plans <sup>1</sup>				FirstNet Mobile – Responder Unlimited Plans <sup>1, 8</sup>	
DATA Choose your plan <sup>2</sup>	100 MB	2GB	5GB	Choose your plan <sup>2</sup>	
<b>Responder Plans for smartphone<sup>3</sup></b> Data plus unlimited talk & text		\$28.50/mo	\$41/mo.	<b>Responder Unlimited Smartphone Plan</b> Unlimited data, talk & text	\$39.99/mo. <sup>5</sup>
<b>Responder Plan for feature phone</b> Data plus unlimited talk & text	\$10.99/mo. <sup>4</sup>			<b>Responder Unlimited with Tethering Smartphone Plan</b> Unlimited data, talk & text plus unlimited mobile hotspot & tethering	\$44.99/mo. <sup>6</sup>
<b>Responder Plans for tablet</b> Data		\$21.50/mo	\$34/mo.	<b>Responder Unlimited with Tethering Tablet Plan</b> Unlimited data plus unlimited mobile hotspot & tethering	\$40/mo.
<b>Data Overage:</b> Pay-per-use rate of \$0.000009536/KB applies to FirstNet Mobile – Responder Plans.				<b>Responder Unlimited Connected Data Device<sup>9</sup> with Tethering Plan</b>	\$40/mo.
				<b>Responder Unlimited Connected Wearable Plan</b> Unlimited data, talk & text	\$25/mo. <sup>7</sup>

<sup>1</sup> Your entity may have negotiated discounts to the pricing shown in the table. If available, the discount will appear as a monthly credit on your bill.

<sup>2</sup> You are limited to a FirstNet Mobile – Responder or FirstNet Mobile – Responder Unlimited plan for 1 smartphone, 1 tablet, 1 connected wearable and 1 connected data device.

<sup>3</sup> Prices shown include a \$20/mo. plan discount, which requires a smartphone purchased at full price, purchased with a qualified installment agreement, bring your own, or on a month-to-month term. If you qualify, discount will appear as a credit on your bill. **If your smartphone is on a 2-year agreement, your monthly service charge is \$48.50/mo. for the 2GB plan and \$61/mo. for the 5GB plan.**

<sup>4</sup> Customers who activated before Jan. 9, 2019 will see a bill credit applied to a \$19/mo. plan charge.

<sup>5</sup> Customers who activated before Jan. 9, 2019 will see a bill credit applied to a \$50/mo. plan charge.

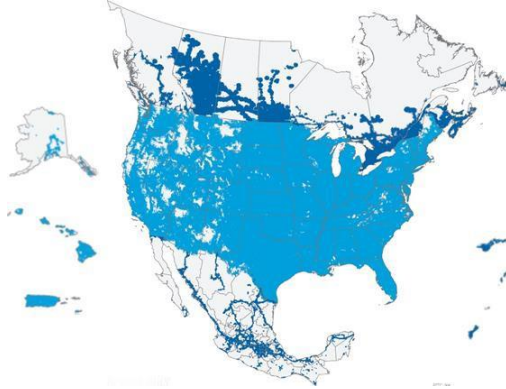
<sup>6</sup> Customers who activated before Jan. 9, 2019 will see a bill credit applied to a \$60/mo. plan charge.

<sup>7</sup> Apple connected wearables Series 5 and higher: can also make calls within and between Mexico and Canada and from Mexico and Canada to the U.S., send messages within and from Mexico and Canada, and use data in Mexico and Canada (OS update may be required.) Android connected wearables have no plan usage in Canada and Mexico. Pay-per-use roaming rates apply; requires a compatible connected wearable. Select connected wearables do not have SMS/MMS functionality. Only select connected wearables are available for use with the FirstNet SIM on the FirstNet Evolved Packet Core.

<sup>8</sup> FirstNet Mobile - Unlimited plans are unavailable to subscribers in American Samoa.

<sup>9</sup> Eligible connected data only devices: Mobile hotspot devices, laptops, LaptopConnect/aircards and netbooks.

## IMPORTANT INFORMATION: FIRSTNET EVOLVED PACKET CORE



- FirstNet Domestic Coverage
- International Coverage
- No Service Area

Map depicts an approximation of outdoor coverage. Actual coverage may differ. Coverage subject to change at any time without notice. Coverage and service not available everywhere. For most current coverage info, check [www.firstnet.com/coverage](http://www.firstnet.com/coverage).

**FIRSTNET MOBILE – RESPONDER & FIRSTNET MOBILE – RESPONDER UNLIMITED PLANS:** Requires a FirstNet Capable device provisioned with a FirstNet Trio SIM card. **Eligibility:** Plans are intended for emergency response purposes and, as such, are available only to (a) current employees of qualified Primary User Public Safety Entities and members of the National Guard, and (b) active, auxiliary personnel who are affiliated with, and provide services or perform functions on an occasional volunteer basis in the areas of law enforcement, fire protection, emergency medical services (including emergency departments at health care facilities), emergency (9-1-1) call dispatching, and emergency management for, qualified Primary User Public Safety Entities. Each qualified employee or volunteer must (a) have his/her eligibility verified; and (b) subscribe to service under an AT&T Consumer Service Agreement with an individual FirstNet account for which the eligible individual is personally liable (each, a “Subscriber Paid User”). If your qualified Primary User Public Safety Entity has a contract with AT&T for the FirstNet solution with a Subscriber Paid Foundation Account Number (“FAN”) and an active Subscriber Paid Administrator, the Subscriber Paid Administrator must verify your eligibility before you can activate FirstNet service. If your qualified Primary User Public Safety Entity does not have a contract for the FirstNet solution, a Subscriber Paid FAN, or an active Subscriber Paid Administrator, you can choose one of two eligibility verification processes: (a) you can successfully complete the online eligibility verification process found at [www.firstnet.com/verify](http://www.firstnet.com/verify) within 30 after you activate FirstNet service in an AT&T-owned or AT&T authorized retail store; or (b) you can successfully complete the online eligibility verification process found at [www.firstnet.com/signup](http://www.firstnet.com/signup) before you activate FirstNet service. After initial eligibility verification, Subscriber Paid Users will be subject to periodic re-verification. **FirstNet Evolved Packet Core Capabilities:** See [www.firstnet.com/features](http://www.firstnet.com/features) for the current capabilities of the FirstNet Evolved Packet Core. International roaming requires the purchase of an international package, which will be found at [www.firstnet.com/firstnetinternational](http://www.firstnet.com/firstnetinternational). **Pricing:** Prices are for service only. **Bill Credits: Responder Plans** - Customers who activated a Responder plan for feature phones prior to Jan. 9, 2019 receive an \$8.01 per month bill credit applied to the \$19 per month plan charge. Responder Unlimited Plans - Customers who activated a Responder Unlimited Smartphone plan prior to Jan. 9, 2019 receive an \$10.01 per month bill credit applied to the \$50 per month plan charge, and customers who activated a Responder Unlimited with Tethering Smartphone plan prior to Jan. 9, 2019 receive an \$15.01 per month bill credit applied to the \$60 per month plan charge. **Plan Limits:** Maximum 4 qualified FirstNet Mobile lines of service on your Subscriber Paid account. Each line must be for a different device type (no more than 1 line for a smartphone or feature phone, 1 line for a tablet, 1 line for a wearable and 1 line for a connected data device). **If it is determined that you are not a valid Subscriber Paid User (whether because you do not successfully complete the verification process or you lose your eligibility for any reason) or that you are in violation of the 4 line maximum or the device type restriction, AT&T reserves the right to, in its sole discretion, (a) suspend your FirstNet Mobile line(s) of service, during which time you will remain liable for the monthly charges for your suspended FirstNet Mobile plan(s); (b) change your FirstNet Mobile plan(s) to an AT&T consumer plan and bill you the appropriate monthly charges; and/or (c) terminate your FirstNet Mobile line(s) of service (which will result in the full outstanding balance on your installment agreement, if any, becoming immediately due).** AT&T will advise you of the action it intends to take. **Eligible Devices: FirstNet Capable smartphones, feature phones, tablets, connected wearables and connected data devices only;** see [firstnet.com/devices](http://firstnet.com/devices) for a current list of FirstNet Capable devices. **DATA:** For use in the United States, Puerto Rico and U.S. Virgin Islands (the “Domestic Coverage Area”). Plans also include data usage in American Samoa, Guam and the Commonwealth of the Northern Mariana Islands (“Pacific Territories”), Canada and Mexico. Additional or promotional data may not be available for use outside the Domestic Coverage Area. **UNLIMITED TALK:** For phones and connected wearables only. Includes unlimited calls within the Domestic Coverage Area, the Pacific Territories, Canada and Mexico. **Unlimited Talk to Pacific Territories, Canada and Mexico:** For phones and connected wearables only. Includes unlimited International Long Distance calling from the Domestic Coverage Area to the Pacific Territories, Canada and Mexico only. You may be charged for calls to special or premium service numbers. **Calls to Other Countries:** Plans for phones and connected wearables also include International Long Distance calling from the Domestic Coverage Area, the Pacific Territories, Canada and Mexico to countries other than Canada & Mexico. Per minute pay-per-use rates apply unless an International Long Distance service package is added to the line placing such calls. Rates subject to change without notice. For rates, see [att.com/worldconnect](http://att.com/worldconnect). **UNLIMITED TEXT: Standard Messaging** – For phones and connected wearables only. Includes unlimited number of messages up to 1MB in size within and from the Domestic Coverage Area, the Pacific Territories, Canada and Mexico to more than 200 countries for text messages and 120 countries for picture and video messages. AT&T may add, change, and remove included countries at its discretion without notice. Messages sent through applications may incur data or other charges. See [att.com/text2world](http://att.com/text2world) for details. **5G+ SERVICE:** AT&T 5G mmWave (5G+) service requires a compatible plan, FirstNet SIM, FirstNet Certified 5G+ device, and no custom APN. 5G+ service is not available in most areas; it is available only in very limited parts of specific cities. Device will display 5G+ coverage indicator when used in an area where 5G+ coverage is available. 5G+ service is available outdoors within line-of-sight of cell site only. **FIRST PRIORITY®:** Feature provides prioritization of data, priority access to available network resources, and preemption capability. **Requirements:** You must have a qualified FirstNet Mobile plan and a 4G LTE compatible, FirstNet Capable device provisioned with an Approved Business Application. **Pricing:** No additional charge. **First Priority®:** Provides priority and preemption. **Approved Business Applications:** Approved Business Applications are limited to applications directly related to the primary missions of Public Safety Entities. These applications specifically exclude consumer-oriented applications such as, but not limited to, video streaming. Plans must be selected which support the type of application and are subject to the terms of those plans. To help maximize the performance of the network for all public safety users, Approved Business Applications using video should be streamed at a resolution of 480p, except as otherwise permitted by the terms and conditions of the applicable Approved Business Application. Approved Business Applications are not intended for continuous unattended mobile video transmission. **Limitations:** First Priority is available only in the Domestic Coverage Area and only for your Approved Business Application data traffic originated on and traversing over the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T’s domestic rural providers connected to the FirstNet Evolved Packet Core. First Priority may not be used for Internet traffic other than your Approved Business Application data traffic. **Data Prioritization:** First Priority does not prioritize your Approved Business Application data traffic ahead of all other data traffic. **Priority Access:** First Priority provides priority access to the available AT&T 4G LTE network resources of the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T’s domestic rural providers connected to the FirstNet Evolved Packet Core. **Preemption Capability:** In conjunction with priority access, grants you the ability to remove or reassign active sessions from other lower priority users’ use of the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T’s domestic rural providers connected to the FirstNet Evolved Packet Core when network resources are scarce or occupied. Preemption capability is provisioned as a standard feature of Subscriber Paid Users’ network profile. Available network resources may vary by circumstances and network demands. **Uplift Management:** Allows your Primary User Public Safety Entity to modify your relative priority and preemption capability for a period not to exceed 24 hours. **Termination or Suspension:** AT&T reserves the right to terminate, suspend or restrict the feature if your use is inconsistent with applicable terms and conditions, your qualified Primary User Public Safety Entity’s agreement with AT&T for the FirstNet Solution (the “Qualified Agreement”), or

your Consumer Service Agreement. **QUALIFIED AGREEMENT DISCOUNTS:** If your Primary User Public Safety Entity has authorized discounts to be available on your FirstNet Mobile plan, the discount will appear as a monthly credit on your bill. Any such discounts are subject to the Qualified Agreement and may be changed or discontinued at any time.

**ADDITIONAL TERMS FOR FIRSTNET MOBILE – RESPONDER PLANS: Pricing:** The monthly service charge of plans for smartphones that are purchased with a qualified installment agreement, purchased at full price, bring your own, or on a month-to-month term is discounted by \$20 per month as compared to the monthly service charge of plans for smartphones on a 2 -year agreement. The plan discount will appear as a credit on your bill. **Data:** Data allowances must be used in billing period provided or will be forfeited. **Data Overage:** If you exceed the total amount of data in your plan during your billing period, a pay-per-use rate of \$0.000009536 per kilobyte (“KB”) will apply. 1,024 KB = 1 megabyte (“MB”); 1,048,576 KB = 1 gigabyte (“GB”). **Tethering and Mobile Hotspot Use:** For Responder plans for smartphones and Responder plans for tablets only; requires compatible device. Maximum of 5 simultaneous devices.

**ADDITIONAL TERMS FOR FIRSTNET MOBILE – RESPONDER UNLIMITED PLANS: Exclusions:** FirstNet Mobile – Responder Unlimited plans (with or without tethering) may not be used with any device or equipment that is intended to, or is used to, establish a continuous, unattended connection to the 4G LTE networks used to provide FirstNet services, including, but not limited to, automatic data feeds, mobile video transmissions, and automated machine-to-machine connections. FirstNet Mobile - Unlimited mobile data plans are unavailable to subscribers in American Samoa. **Tethering and Mobile Hotspot Use:** For Responder Unlimited with Tethering Smartphone plans and Responder Unlimited with Tethering Tablet plans only; requires compatible device. Maximum of 5 simultaneous devices.

**GENERAL WIRELESS SERVICE TERMS: Subject to AT&T Consumer Service Agreement found at [att.com/csa](http://att.com/csa).** Service is not for resale. If AT&T does not enforce any of the terms or restrictions of its service offerings, it is not a waiver of AT&T’s right to enforce those terms or restrictions. AT&T reserves the right to enforce all terms & restrictions at any time. If AT&T determines your use of the services violates any of the applicable terms or policies found in the Consumer Service Agreement, we may in our sole discretion suspend, modify, terminate or restrict your service. Other restrictions apply & may result in service termination. If you purchased a device that requires a term commitment, an **Early Termination Fee** applies if you cancel service after the first 14 days and before your term ends. See [att.com/equipmentETF](http://att.com/equipmentETF) for details on what fee may apply for your device & how the fee is prorated over time. **Activation/upgrade fee** per line (up to \$50) & deposit may apply. Credit approval may be required. Line and purchase limits apply. AT&T reserves the right to suspend or terminate service to your account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. **Other Monthly Charges:** Apply per line & may include taxes, federal/state universal service charges, a Regulatory Cost Recovery Charge (up to \$1.50), a gross receipts surcharge, an Administrative Fee & other governmental assessments which are not government-required charges. See [att.com/additionalcharges](http://att.com/additionalcharges) for more details on other charges. **Privacy Policy:** see [firstnet.com/privacy-policy](http://firstnet.com/privacy-policy) for details. **Pricing, promotions, restrictions, terms & conditions subject to change & may be modified, discontinued or terminated at any time without notice.** **Coverage:** Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info for your area, check [www.firstnet.com/coverage](http://www.firstnet.com/coverage). Coverage may include areas served by unaffiliated carriers & not on AT&T’s owned and operated network (offnet). Arrangements with these carriers may change from time to time, and coverage is subject to change without notice. Service is intended for use primarily within the Domestic Coverage Area. For full service terms and conditions, visit [att.com/wirelessterms](http://att.com/wirelessterms).